

## Commerzbank's strategic realignment

**Commerzbank German Investment Seminar 2013** 



## Integration of Dresdner Bank significantly increased market coverage and revenue potential for Commerzbank



Commerzbank unique strategic position: "Serving our customers and financing the real economy"



Dresdner Bank acquisition: "Seizing the unique consolidation opportunity"





Significant increase in market coverage and revenue potential



# Commerzbank today: a competent partner for private and corporate customers with a strong core franchise

#### **Private Customers**

- ~11 million customers, thereof 7.8 million in the retail network
- > 1,200 branches in Germany
- No. 1 online broker (comdirect)
- Leading position in wealth management

### **Corporates & Markets**

- Prudent and client centric business model since 2004
- Leading in European securitized products, German DCM loans & bonds and equity brokerage & international risk management solutions

#### Mittelstandsbank

- House bank of German Mittelstand with market coverage >30% of German SME and >90% of German large corporates
- Leading position in cash & trade services
- No. 1 in documentary credit business and No. 3 in commercial euro payments in Western Europe and North America



### **Central & Eastern Europe**

- No. 3 bank in Poland (BRE Bank) with 4 million customers
- Strong brand in retail business with mBank in Poland, Czech Republic and Slovakia

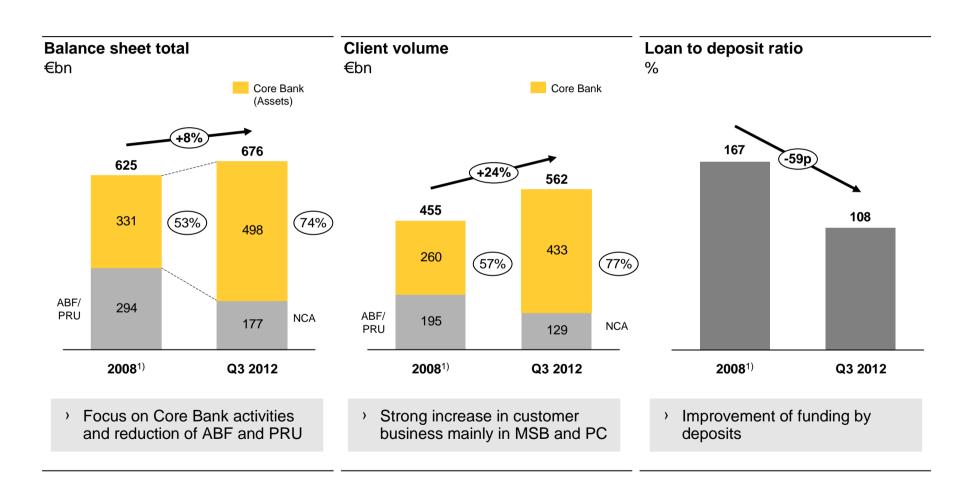


## Significant strategic milestones of Roadmap 2012 achieved

	Roadmap 2012	Status Quo
FOCUS	<ul> <li>Establishment of a "client-centric bank" with profitable core business areas</li> <li>Substantial downsizing of investment banking and enhanced client-orientation</li> </ul>	<ul> <li>Disposal of non-strategic subsidiaries, e.g. Kleinwort Benson Private Bank Ltd, Bankhaus Reuschel &amp; Co. KG, Dresdner Van Moer Courtens</li> <li>Market VaR decreased to only 1/3</li> </ul>
OPTIMIZATION	<ul> <li>Redimensioning asset-based credit business</li> <li>Realignment of Eurohypo</li> </ul>	<ul> <li>› Reduction of PF portfolio by 49% to €80bn¹)</li> <li>› Reduction of CRE portfolio by 44% to €49bn¹)</li> <li>› New: decision taken to run down CRE and Ship Finance completely and separate all assets in new segment NCA</li> </ul>
DOWNSIZING	Value maximisation by active management of downsize-portfolios	<ul> <li>Reduction of PRU net assets by 75%</li> <li>Remaining assets integrated into C&amp;M and NCA segments in 2012</li> </ul>



### Commerzbank is more resilient than before Dresdner Bank acquisition





# As the macroeconomic environment has changed dramatically since 2009, Commerzbank could not achieve the revenue targets

#### **Growth assumptions Investors' Day 2009**



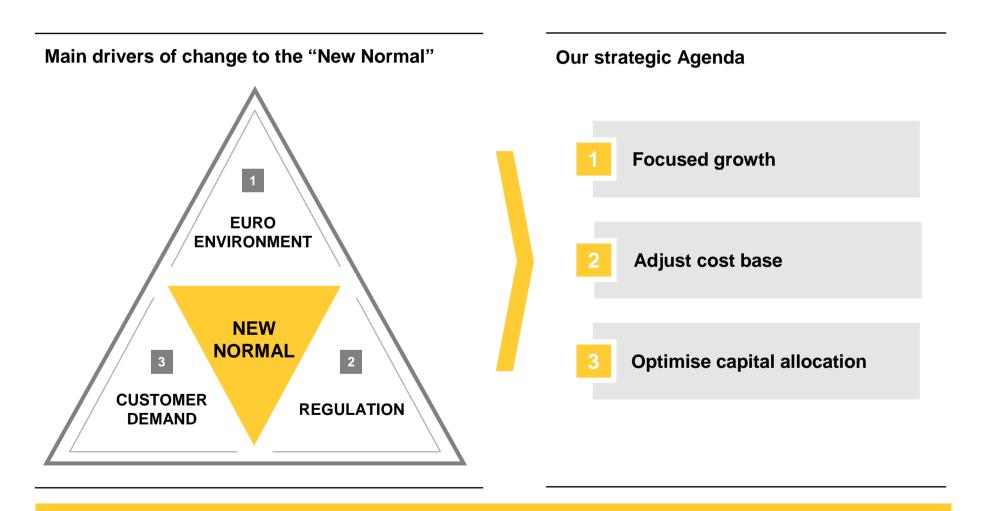
#### **Previous targeted KPIs**

Group €bn	Target 2012	Status
RWA	290	$\checkmark\checkmark$
Revenues	13.8	
LLP	2.0	$\checkmark$
Op. costs	7.7	$\checkmark\checkmark$
CIR	<60%	_

Cost measures could not fully compensate revenue decline



# Since conditions will remain challenging Commerzbank will have to adjust to the "New Normal"





### Focused growth: realisation of revenue potential in the Core Bank

> Establish new business/revenue model based on fairness and competence toward customers PC > Increase customer base in comdirect benefiting from general trend toward direct banking > Intensify customer acquisition in the small-cap segment > Increase share of wallet in the domestic mid- and large-cap segment **MSB** > Promote international growth > Extend cash management and international business platform Grow with the market in BRE CEE - Leverage new mBank offering with advanced online platform - Create one integrated sales network for corporate and retail offering > Grow based on a focused offering as a large international niche player C&M > Evolve product offering in Corporate Finance and EMC and expand institutional client base in FIC

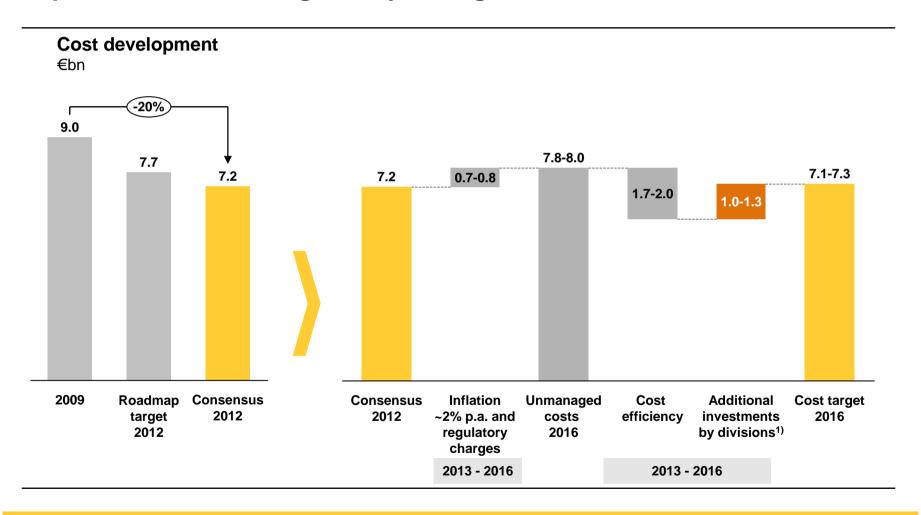


# **Key performance indicators defined to track progress on strategic measures**

	Target 2016 (pre-tax)	Top KPIs
PC	ROE >12%  CIR <80%	<ul> <li>&gt; Revenue per customer: +10%</li> <li>&gt; Net new customers: 1 million</li> <li>&gt; Assets under control: &gt;€300bn</li> <li>&gt; Net promoter score: &gt;30%</li> </ul>
MSB	ROE >20% CIR <45%	<ul> <li>&gt; Revenue growth: +4% p.a.</li> <li>&gt; New customers: &gt;15%</li> <li>&gt; Cross-selling: &gt;50% non-loan ratio</li> <li>&gt; Growth in international revenues of 8% p.a.</li> </ul>
CEE	ROE >15%  CIR <55%	<ul> <li>&gt; Revenue growth: +5% p.a.</li> <li>&gt; Loan to deposit ratio: 115%</li> </ul>
C&M	ROE >15%  CIR <65%	<ul> <li>&gt; Revenue growth: +4% p.a.</li> <li>&gt; Front-to-back cost efficiency of €150m p.a.</li> <li>&gt; Maintain capital efficiency despite Basel III</li> </ul>



# Investments will be funded by further cost efficiencies — despite inflation and regulatory changes, costs will remain flat

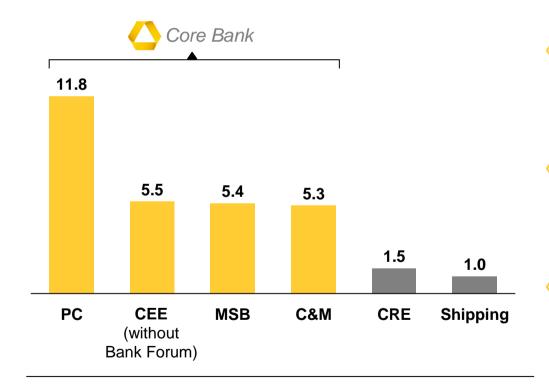




# Optimise capital allocation: change in business mix and reduction of activities with low RWA productivity

### Capital efficiency YTD Q3 20121)

Income before LLP/average RWA, %



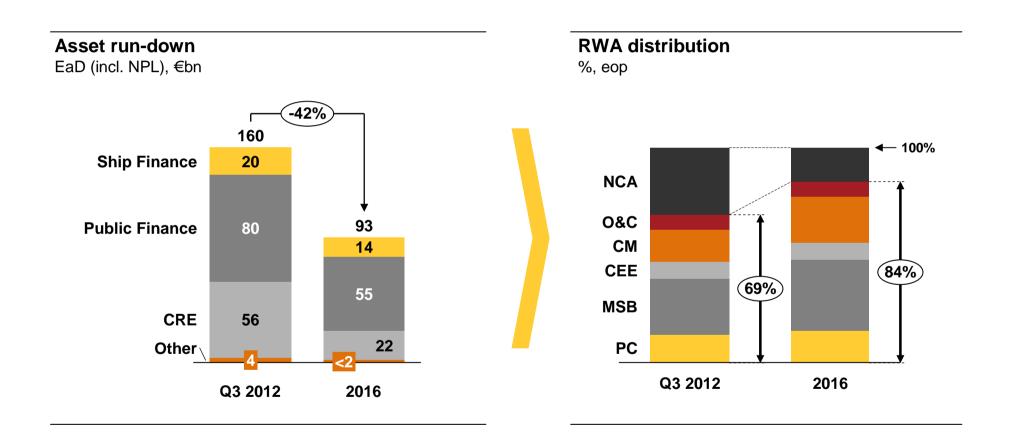
Complete run-down of CRE and Ship Finance

Further reduce business with low capital efficiency as well as existing non-core activities in Core Bank

Offer comprehensive banking services and further increase cross-selling



# Optimise capital allocation: RWA reduction in NCA results in significantly improved capital allocation in 2016





### Capital management will remain key for Commerzbank

#### **External factors on capital position**



Ongoing regulatory tightening



Volatile macroeconomic environment

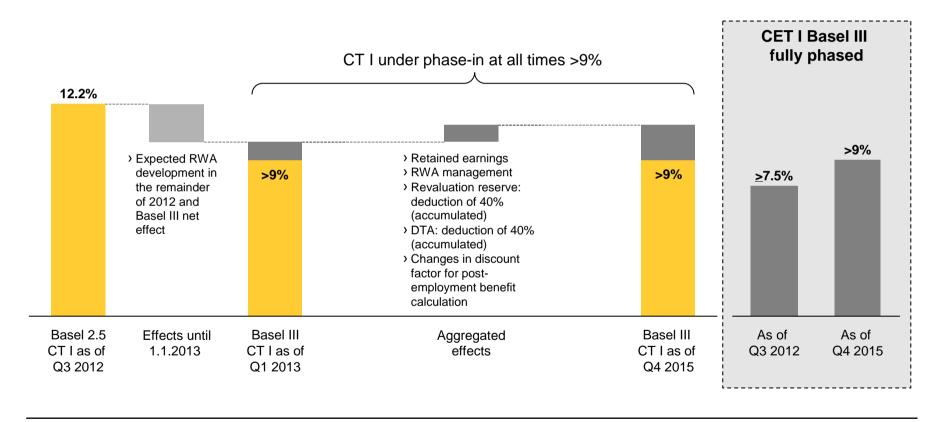
### **Strategic priorities in capital management**

- Ensure >9% Basel III Core
  Tier I under phase-in and build
  up comfortable buffer
- Coupon payment silent participations
- 3. Dividends
- 4. Redemption of silent participations



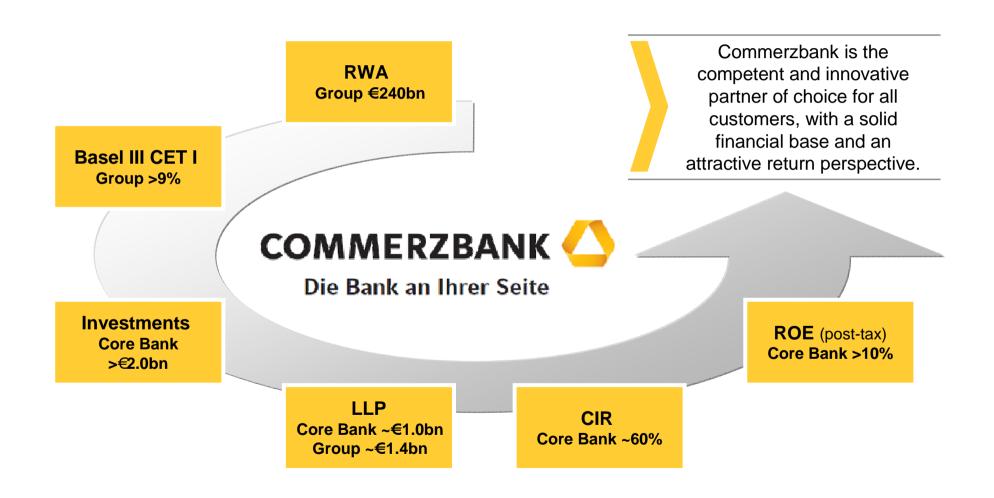
### Basel III Core Tier I at all times >9% under phase-in

Basel 2.5 Core Tier I and Basel III Core Tier I under phase-in





### Commerzbank targets 2016 at a glance





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